

Karin Kollenz-Quétard, PhD

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SUMMARY

Professor, facilitator, and keynote speaker with focus on the topics of strategy, innovation and transformation, with international experience in telecommunications (T-Mobile, DT), strategy consulting (Boston Consulting Group, Arthur D. Little), and executive education (LBS, HEC et al.); passionate about learning and teaching; trilingual (English, French and German), with PhD in economics and MBA in international management.

ACADEMIC POSITIONS

2020 - today	Harvard Business Publishing, Brighton (MA)/Paris Faculty Advisor and member of the HBP Research Advisory Team	
2013 - today	EDHEC Business School, Nice/Lille/Paris/Singapore/London Professor of Strategy (before September 2016: visiting professor) Founding member of UNESCO Chair for Foresight, Innovation & Transformation (FIT) Developing and teaching Strategy & Innovation in MBA and MSc programs Academic advisor of the Pedagogical Innovation Lab and the Global MBA	
2011 - today	HEC Paris, Qatar & France Visiting Professor of Strategy and Innovation Supervising Masters' theses and EMBA capstone projects Designing and teaching courses in customized programs	
2010 - today	London Business School, Centre for Management Development, UK Invited Professor of Strategy and Innovation Customized programs for multiple clients from the telecommunication industry Designing and facilitating simulations and courses on Industry Analysis, Business Model Innovation, Strategic Marketing, Customer Insights, and Competition Strategy	
2010 - 2016	<u>Aix-Marseille Graduate School of Management – IAE, Aix-en-Provence, France</u> Adjunct Professor of Strategy (before 2013: visiting professor) Designing and teaching courses in business strategy, strategic marketing & innovation for 2 nd year MSc, MBA and EMBA students; Leading accreditation office	
2004 - 2008	Johannes Kepler University, Linz, Austria Lecturer in International Marketing 1st year course in Int. Marketing and Export Management of MBA program	
2002 - 2007	University of Applied Sciences, Eisenstadt, Austria Lecturer in International Management (2004-2007) Associate Professor of Strategic Management, Faculty of Business Studies (-2003) Courses in International Management, Strategic Planning, Project Mgmt., Marketing	
OTHER WORK EXPERIENCE		

TelcoSeminar, Brussels/Sausset-les-Pins/Valencia

Founding Partner and Facilitator

Executive learning organization for the telecommunication and high-tech industries

Develops and holds management development programs in strategy and marketing for ICT companies (e.g. Ericsson, Vodafone, Telenor) and at leading business schools (e.g. LBS, HEC); Intervenes as keynote speaker and guest lecturer (e.g. IMD, MTS, TED)

2009 - 2018

2008 - 2009	Arthur D. Little, Paris, France Global management consulting firm linking strategy, technology and innovation Principal Manager Developed 5-year strategy & marketing plan for global terminal-manufacturer Managed int. online strategy project for pan-European media conglomerate	
2004 - 2008	T-Mobile, Vienna/London/Bonn Telecommunication company Vice President Marketing, Strategy & Insights, Vienna (2006-2008) Lead department of 9 people responsible for marketing strategy, planning of revenues (€2bn.) and budget (€45mio.), competition and customer analysis and analytical CRM; In charge of brand strategy from segmentation to positioning and communication plan Marketing project leader for the acquisition & integration of a competitor (PP €1.3 bn.)	
	Project Manager International Marketing, London/Bonn/Vienna (2004-05) Developed international business marketing strategy for 2005 – 2007 Conceptualized and implemented international customer segmentation	
2000 - 2002	The Boston Consulting Group, Austria/Germany/Italy Global management consulting firm Strategy Consultant Developed global acquisition and marketing strategy for European brewery Lead international brand roll-out of Italian vertical textile brander	
EDUCATION		
1998 - 2000	<u>Vienna University of Economics and Business Administration, Austria</u> PhD in economics; Thesis on Socio-Economic Consequences of the Separatist Movement in Quebec; Scholarship from the Austrian Academy of Sciences	
1997 - 1998	<u>Telfer School of Management, University of Ottawa, Ontario, Canada</u> Bilingual Master's Program in International Business Administration (MBA)	
1993 - 1997	Leopold Franzens University, Innsbruck, Austria International Economic and Business Studies (MSc)	
	PUBLICATIONS AND ACADEMIC AWARDS	
2022	Prize for pedagogical excellence from EDHEC Business School.	
2021	Overall Winner of the European Case Centre Award for the Dollar Shave Club.	
2020	Featured in <i>Inspiring Minds: 10 Cases to Teach Online</i> . Harvard Business Publishing. https://hbsp.harvard.edu/inspiring-minds/10-business-case-studies-to-teach-online	
2018	Dollar Shave Club. Harvard / LBS / EDHEC Case study.	
2017	Telenor: the art of successful leadership in newly emerging markets. <i>Global Telecoms Business</i> . January 2017. Available at www.globaltelecomsbusiness.com	
	Learning to live with disruption. <i>EDHEC Strategy Series</i> . January 2017. Available at https://www.edhec.edu/en/edhecvox/learning-live-disruption	
2016	Seven models to build a disruptor. <i>Info</i> . French Chamber of Great Britain. November/December 2016.	
2015	IoT Business Model for operators dominate discussion at MWC. <i>Global Telecoms Business</i> . March/April 2015. Available at www.globaltelecomsbusiness.com	
2014	What's Up with WhatsApp? Aix Marseille Graduate School of Management Case.	
2013	As OTT threatens mobile revenue operators look at how to respond. <i>Global Telecoms Business</i> . Nov/Dec 2013. Available at www.globaltelecomsbusiness.com	
2012	Mobile payments: Cooperation is the name of the game. <i>Global Telecoms Business</i> . May/June 2012. Available at www.globaltelecomsbusiness.com	

2011	How René Obermann 'the Doberman' saved the life of Deutsche Telekom. <i>Global Telecoms Business</i> . May/June 2011. Abstract at www.globaltelecomsbusiness.com
2010	T-Mobile Austria vs. tele.ring. Case study. 2010. Available at www.ecch.com
2009	Reviving the Fixed Line. Arthur D. Little Exane Report. 2009.
2001	The Effects of the Controversy about Separatism on Quebec's Economy and Society. <i>European Perspectives on Canadian Culture and Society</i> . (Eds.) Jaap Lintvelt and W.M. Verhoeven. Den Haag. Phoenix Press. 2001. 182-199.
2000	Historic Roots and Socio-economic Consequences of the Separatist Movement in Quebec. Doctoral thesis in socio-economics. Vienna University of Economics and Business Studies. Available at https://epub.wu.ac.at/1902/1/document.pdf
1998 - 2000	Scholarship for Ph.D. students from the Austrian Academy of Sciences
1998, 1995	Award for extraordinary academic achievements, University of Innsbruck, Austria
1997	What Kind of Training Do Your Expatriates Need? A Theoretical Framework for the Selection of an Appropriate Intercultural Training Program. Discussion Paper. University of Ottawa. 1997.
	SELECTED KEYNOTES, CONFERENCES & WEBINARS
2022	EDHEC FIT Chair, France Regular webinars on hot topics linked to foresight, innovation and transformation
2021	<u>Project Management Institute, France</u> Keynote speaker: Leading Digital Transformation: A Strategic Perspective & Practical Experience (webinar)
	EDHEC Executive Education, France Host: The 8 Rules of Innovation – with Pontus Siren from Innosight (webinar)
	<u>Innovation Chapter of EDHEC Alumni Club, France</u> Keynote speaker : The Right to Fail, a must-have in an Innovation Culture
2020 - today	Harvard Business Publishing, Europe Invited Speaker: Pedagogical webinars about Teaching Online, Teaching with Simulations, Moving from F2F to Online and Blended Teaching
2020	Arthur D. Little & EDHEC Chair for Foresight, Innovation & Transformation Host: Preparing Your Business for Recovery https://www.youtube.com/watch?v=j6_4_BJvnrs
2016	TEDxLiège - Rebellion, Liège, Belgium Invited speaker: https://www.youtube.com/watch?v=09UZa CUXzQ
2015	MTS Customer Base Management Summit, Moscow, Russia Keynote speaker: Going Gaga about the Telco Industry
2006 - 2009	Marcus Evans and Informa Plc., London, UK Keynote speaker at Telecoms Branding Forum 2006, 2007 and 2009
2008	Vienna University of Economics and Business Administration, Austria Guest lecturer at the Professional MBA Marketing & Sales
	LANGUAGE SKILLS AND OTHER ACTIVITIES
	Trilingual: English, French, German (native)

Fluent: Spanish, Italian, Basic: Russian and Greek

Interests: Singing, Skiing, Sailing, Reading and Travelling Member of the organization committees of the choir *Les Offrandes Musicales*,

and the International Guitar Festival Arpoador of Carry-le-Rouet.