



Eric Labbé, PhD

Professor - Speciality: Operation Management Deputy Head of Faculty Strategy Entrepreneurship Operations

> Phone: +33 (0)4.93.18.32.63 E-mail: <u>eric.labbe@edhec.edu</u>

Professor **Eric Labbé** has been a faculty member at EDHEC since 1997. After having acquired an undergraduate degree in Electronics and a Masters Degree in Business Administration, he worked as an engineer for five years. He has also been involved in the European Strategic Program for Research and Development in Information Technology and, more specifically, in the ITAQUA project (# EP6572). In 2001, he obtained a doctorate in Management from the University of Nice-Sophia Antipolis. His research focuses on problems encountered by SMEs in Quality implementation. He teaches operation management, quality management, supply chain management and project management at undergraduate and graduate levels.

EDUCATION

2003	International Teachers Programme (ITP) Manchester Business School and the International Schools of Business Management
2001	Doctorate in Management Institut d'Administration des Entreprises, University of Nice Sophia Antipolis Thesis Subject: Self Assessment and Certification of Quality Systems.
1993	DEA de gestion des organisations Institut d'Administration des Entreprises, Université de Nice Sophia Antipolis Post-graduate pre-doctoral program in Business Administration
1991	International Student Exchange Program (ISEP) University of Missouri-Columbia, USA Undergraduate curriculum in communication, marketing, languages and international management.
1990	DESS de gestion des enterprises (CAAE) Institut d'Administration des Entreprises, Université de Nice Sophia Antipolis Post-graduate degree in business administration with emphasis on strategic management, marketing, financial management and information systems.



1989

Université de Nice Sophia Antipolis

Undergraduate degree in electrical engineering.

Maîtrise Electronique Electrotechnique et Automatisme

TEACHING EXPERIENCE

2003 - Present	Professor of Operation Management, Department of Management and Strategy, EDHEC Business School, Nice
2009 - 2012	Visiting Professor of Supply Chain Management, ESCA école de management, Casablanca, Morocco
2007 - 2012	Visiting Professor of Supply Chain Management, MDI Business School, Alger, Algeria
2004 - 2012	Visiting Professor of Supply Chain Management, Fondazione Campus Studi Del Mediterraneo, Lucca, Italy
2008	Visiting Professor of Supply Chain Management, EADA Business School, Barcelona, Spain
2003	Lecturer of Operation Management, Theseus MBA, Sophia Antipolis
1997 - 2003	Associate Professor of Management, Department of Management and Strategy, EDHEC Business School, Nice
1995 – 1997	Lecturer of Management, Department of Management and Strategy, EDHEC Business School, Nice
1994 - 2001	Lecturer of Management, Institut Universitaire de technologie, Université de Nice Sophia Antipolis
1994 - 2004	Lecturer of Management, Institut d'Administration des Entreprises, Université de Nice Sophia Antipolis
1993 - 1994	Lecturer of Management, Euro American Institute of Technology, Sophia Antipolis

PROFESSIONAL NON-TEACHING EXPERIENCE

2018 – Present	EDHEC, Deputy Head of Faculty Strategy Entrepreneurship Operations
2014 - 2018	EDHEC, BBA Coordinator Management & Strategy
2008 - 2012	EDHEC, Fondazione Campus Studi Del Mediterraneo, ESCA Executive MBA International Partnership Coordinator Organized Executive MBA program knowledge transfer (executive program management, program marketing & selling, organization of alumni, graduation process, etc.) between EDHEC and two partners in Italy and Morocco. Reinforced the program design and content
2004 - 2008	EDHEC, Programme Manager MSc in European Business. Designed and managed the program. Selected students and faculty members. In charge of the pedagogical issues, chose adapted teaching methods
1996 - 1999	CIMAQ, Eguilles, Consulting in Quality Management, helped SMEs to implement quality systems
1993 - 1996	EUROEXPERT SA, Marseille, Engineer in charge of the development of a computer based tool for quality systems evaluation



1991	CITEM, Saint-Laurent-du-Var, Responsible for marketing and sales of Uninterruptible Power Supply (UPS) systems and printing equipment
1990	STERIA Côte d'Azur, Sophia Antipolis, Engineer in charge of the development of marketing strategy of software designed for wholesale purchase management
1987-1988	GRANIOU, Nice, Technician in charge of the maintenance of electronic video network on Highway A8

EXECUTIVE SEMINARS

- Douanes Française, Winter 2007, Spring 2008, Winter 2008, Fall 2009, Winter 2010 -Executive program: « Logistics »
- Virbac, Spring 2006, Fall 2007 Executive program : « Project Management »
- Leroy Merlin, Spring 2004, Spring 2005, Spring 2006 Executive program: « Project Management »
- Sonatrach Algeria, Spring 2005 Executive program : « Supply Chain Management »
- Lesieur Cristal Maroc, Spring 1997 Executive program : « Decision-making tools and methods applied to management »

PUBLICATIONS

Books

ITAQUA ESPRIT project n°6572 Complementary Research and Development, Task 4.2 Sub Project 3. Final Report (1996) ESME.I, Paris.

Articles

- « L'information technology applicata alla qualità » (with P. Mereau) in *De Qualitate*, Juin, Anno VII, N°6, 1998.
- « Practices and technology transfert in Quality and Information Technology » (with P. Mereau) in *Human Systems Management*, vol 16, N°3, 1997.

Chapters in Books

« Self Assessment of SMEs Quality System: a Need for Information Technology Support » in *Advances in Design and Manufacturing. Opening Productive Partnerships, Volume 6*, K. Von Barisani, P. MacConaill et K. Tierney (eds), IOS Press, 1995.

Working Paper

« Knowledge creation in R&D teams: the adoption of ISO 9000 standards as contributing processes » (with M. Ingham), Working Paper EDHEC Business School, 2005.

Conference presentations

« Six sigma as an approach for organizational improvement in service industry: understanding variability in the system » Presented at the Organization Science Winter Conference (OSWC) "Major Controversies in Organization Science", Steamboat CO, February 2005



- « Quality Management Applied to the Articulation of Knowledge in R&D Processes » (with M. Ingham), Presented at the Organization Science Winter Conference (OSWC) "Pushing the Boundaries in Organization Science", Steamboat CO, February 2004.
- « *Quality Management in R&D Process: Levers and/or Inhibitors?* » (with M. Ingham), Presented at the 6th "Toulon Verona" conference on Quality in Higher Education, Health Care and Local Government, ISEG, Oviedo, September 2003.
- « How does quality management support knowledge articulation in R&D projects? » (with M. Ingham), Presented at the R&D Management Conference "Implementing the Theories of R&D Management, Advancing the State of the Art", Manchester, July 2003.
- « *Mergers and acquisitions : How a TQM approach can improve the process* » (with P. Very) Presented at the 5th "Toulon Verona" conference on Quality in Higher Education, Health Care and Local Government, ISEG, Lisbonne, September 2002.
- « Enseigner l'évaluation des systèmes qualité en pilotant un projet informatique », Presented at the Colloque Agora TICE, Grenoble, November 2001.
- « *Première approche d'un intranet pédagogique à l'EDHEC* » (with B. Curzi), Presented at the Colloque Agora TICE, Grenoble, November 2001.
- « *Quality and IT : Road Map to the Future* » (with P. Mereau, P. Purslow and D. Robinson), Presented at the Advance Summer Institute (ASI) 1996, ICIMS-NOE, Toulouse, June 1996.
- « *The Need for Quality Self Assessment Method in SMEs* », Presented at the 1996 Learning Edge Conference, EFQM, Paris, April 1996.

RESEARCH INTERESTS

- Logistics
- Quality Management

ACADEMIC COMMITTEES

Reviewer for Journal of International Business Studies (JIBS)

PROFESSIONAL ASSOCIATIONS

- Member, Decision Science Institut (DSI)
- Member, European Society for Organizational Excellence (ESOE)



TEACHING SPECIALITIES

- Supply Chain Management
- **Quality Management**
- Operation Management
- Project Management

